

# Mobility Partner Program

## Global Healthcare



At Lufthansa, we understand that patients undergoing medically-necessary or discretionary procedures are now searching globally to find the highest quality, most affordable healthcare available. That is why Lufthansa is proud to partner with internationally accredited healthcare providers and facilitators around the world to provide patients and their travel companions with special prices and services that meet their needs.

### Flight booking for international patients:

Once you have booked a medical procedure with the University Medical Center Hamburg-Eppendorf, they will provide you with a code that gives you access to their dedicated online booking platform. To make a reservation, please enter your access code in the input field titled "Access to Event Booking" on the right hand column of the following website: [www.lufthansa.com/healthcare](http://www.lufthansa.com/healthcare). Once you have selected your destination and preferred dates of travel, the reduced fares and conditions are shown automatically, as are any lower promotional fares which may also be available.

These global healthcare offers are also available via your IATA / ARC travel agent. Please have your travel agent contact [lufthansameetingsandevents.ber@dlh.de](mailto:lufthansameetingsandevents.ber@dlh.de) for ticketing instructions.

### Advantages of the Global Healthcare Mobility Partner Program for international patients:

- You and your travel companion receive reduced fares together with special conditions in Economy, Business or First Class
- You have the flexibility to mix your class of travel according to your comfort needs – for example, you can travel in Business Class in one direction and Economy Class in the other direction
- You can rest assured that, if you need to change your travel plans for medical reasons, this can be done without any additional charges
- You have the option of booking these special fares online, quickly and easily or you can make use of the IATA / ARC travel agency of your choice
- You can earn valuable miles with Miles & More or the bonus program of our partner airlines
- You can enjoy Lufthansa's excellent service and the best possible connections to over 200 international destinations in nearly 80 countries thanks to our global network

### Special services for travelers with special needs:

For travelers with reduced mobility or other health concerns, please inform yourself about additional services that are available to you to help to ensure that you have a comfortable and safe flight

- Travelers with reduced mobility <http://www.lufthansa.com/de/en/Travelers-with-special-needs>
- Travelers with special dietary needs <http://www.lufthansa.com/de/en/Special-meals>
- Travelers with respiratory problems requiring additional oxygen on board <http://www.lufthansa.com/de/en/Passengers-with-health-problems>
- Travelers who need to be assessed for their fitness to fly <http://www.lufthansa.com/de/en/Travelling-healthy>

### Please note the following:

- You must permanently allow "pop-ups" in your browser otherwise the booking platform window will not open
- If you experience technical difficulties, please contact [Lufthansa Online Support](#).